Frequently Used Taxonomies

Basic Needs

Rent Payment Assistance

Electric Service Payment Assistance

Gas Service Payment Assistance

Water Service Payment Assistance

Mortgage Payment Assistance

Undesignated Temporary Financial Assistance

Food Pantries

Food Vouchers

Fresh Food

Congregate Meals/ Nutrition Sites

General Clothing Provision

Disaster

Functional Needs Registries (STEAR)

Mass Care Shelters

Cleaning Products

Disaster Food Stamps

Disaster Relief/Recovery Organizations

Legal Assistance

Mediation

General Legal Aid

Comprehensive Immigration/ Naturalization Services

Landlord/ Tenant Dispute Resolution

Tenant Rights Information/ Counseling

Legal Information Services

Post Disaster Legal Counseling Services

Transportation

Local bus Transit Services

Non-emergency Medical Transportation

Indigent Transportation

Senior Ride Programs

Bus Fare

General Paratransit/Community Ride Program

May Have Secondary Services

Long Term Case/ Care Management

Transitional Case/ Care Management
Disaster Related Case Management

Veteran Benefits Assistance

Military Transition Assistance Programs

Veteran Reintegration Counseling

At Risk/Homeless Housing Related Assistance

Counseling/ Mental Health

Central Intake/ Assessment for Alcohol Use Disorders
Central Intake/ Assessment for Drug Use Disorders
Central Intake/ Assessment for Mental Health Services

Inpatient Drug Detoxification
Alcohol Detoxification

Mental Health Evaluation

Adolescent/Youth Counseling
Individual Counseling
Family Counseling
Group Counseling

Suicide Prevention Hotlines
Crisis Intervention

Psychiatric Case Management
Psychiatric Medication Monitoring

Public Benefits

Food Stamps/ SNAP Applications

Medicaid Applications

Women's Health Centers (for Healthy Texas Women)

Medicare Enrollment

General Benefits Assistance (Community Partner Program)

TANF Applications

WIC

State Government Complaints/ Ombudsman Offices

Medicare Savings Programs

Job Assistance

Comprehensive Job Assistance Centers

Job Training Formats

State Unemployment Insurance

Job Information

Job Search/Placement

Career Counseling

Resume Preparation Assistance

Work Clothing

Economic Self Sufficiency Programs or Personal Financial Counseling

COVID-19

COVID-19

COVID-19 Diagnostic Tests

COVID—19 Antibody Tests

COVID-19 Control

Health Related Personal Protective Products

Older Adults/People with Disabilities

Area Agencies on Aging

Aging and Disability Resource Centers

Respite Care

Adult Protective Services (State Record)

Children's Protective Services (State Record)

Commodity Supplemental Food Program (Food boxes for seniors)

Congregate Meals/Nutrition Sites

Senior Centers

Domestic Violence/ Sexual Assault

Domestic Violence Hotlines

Domestic Violence Shelters

Domestic Violence Support Groups

Sexual Assault Hotlines

Sexual Assault Shelters

Sexual Assault/ Incest Support Groups

Housing

Housing Related Coordinated Entry

Homeless Shelter

Transitional Housing/ Shelter

Low Income/ Subsidized Private Rental Housing

Section 8 Housing Choice Vouchers

Housing Authorities

Housing Search Assistance

Housing Down Payment Loans/Grants

Household Goods

Small Kitchen Appliances

Furniture

Cleaning Products

Refrigerators

General Medical/Health

General Medical Equipment/Supplies Provision

Medical Information Services

General Dentistry

Community Clinics

Sexually Transmitted Disease Screening

Immunizations

Glasses/ Contact Lenses

Pregnancy Testing

Adult State/Local Health Insurance Programs

HIV Testing

Prescription Expense Assistance

Secondary Services

Additional resources may be available through taxonomies such as Case management services and/or Veteran Services that cannot be listed by their own taxonomy. Per our standards, we can list only Primary services. Resources such as bus passes, transportation, utility assistance, financial assistance, etc. *may* be available through a primary service if a caller is eligible for the primary service and accepted by the agency. Please refer to the "**May Have Secondary Services"** on the first page of this document.

Disaster Resources

If a disaster is not declared either an "emergency disaster" or a "major disaster" by the government, resources for those impacted by the undeclared disaster may need to be found in our normal/non-disaster taxonomies. For example, shelter needs will need to be searched under "shelters" rather than "mass care shelters" that is used for disasters; or "Mental Health Support Services" instead of "Post Disaster Mental Health Services" as used in a disaster; or "Cleaning Products" instead of "Post Disaster Cleaning Supplies".

Economic Self Sufficiency

When someone is in need of assistance with one financial issue, such as utility assistance or rent or food, it is highly likely they would benefit from financial assistance to reach self –sufficiency. Please consider giving them resources listed under "job assistance" on the first page. We want to support people's ability to Thrive and attain self-sufficiency as much as helping them with the immediate issue they are requesting help for.

Homeless Coordinated Access

In 2015, HUD required Homeless service providers to establish and operate a coordinated entry process. Coordinated entry is a process through which people experiencing or at risk of experiencing homelessness can access the crisis response system in a streamlined way, have their strengths and needs quickly assessed, and quickly connect to appropriate, tailored housing and mainstream services within the community or designated region. Standardized assessment tools and practices used within local coordinated assessment processes consider the unique needs of children and their families as well as youth.
Every community handles this service differently.

General Search Tips

1) There will not be a resource for every need for every person. That is a tough situation when you are trying to help someone in need. It is much better to be honest and tell the person we do not have information on the help they are asking for—than to give them a resource that you know cannot help them based on our data. Sending someone in endless circles is worse than saying we don't have resource.
2) If you want to search for all services related to a need— you can search for just the main part of the taxonomy. For instance—searching for "COVID" will bring up antibody tests, diagnostic tests and any services directed toward people impacted by COVID-19 such as "rent assistance*COVID-19". The same is true if you search for "Food" you will have resources for food pantries, Food Pantries for those affected by COVID-19, Infant food, emergency food…